

The logo for Food & Wine Trails is centered at the top of the page. It features the words "FOOD & WINE TRAILS" in a large, elegant, serif font. Below this, the tagline "EPICUREAN TOURS FOR THE DISCERNING TRAVELER" is written in a smaller, all-caps, serif font. The entire logo is set against a light yellow background with a dark maroon border.

FOOD & WINE TRAILS

EPICUREAN TOURS FOR THE DISCERNING TRAVELER

Food & Wine Trails Wine Cruise on Windstar Cruises

Frequently Asked Questions

Q: What is included in the cruise fare?

A: All rates shown are per guest based on double occupancy. Cruise prices are published in U.S. dollars. Your cruise price includes ocean transportation, stateroom or suite accommodations, and all meals and entertainment on board the ship and the 'All-in Package' with Wi-Fi (one device at a time), unlimited beer, wine & cocktails, and gratuities, including the 18% beverage surcharge. Not included are items of a personal nature, laundry, transfers prior to or after cruise (dis)embarkation, or optional programs or activities, shore excursions, airfare, airport transfers, and additional conveniences or conveyances not specified in the itinerary.

Q: Are children allowed?

A: Windstar Cruises is unable to accommodate children under eight (8) years of age. All Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 21 years old. Parents, guardians, and chaperones are responsible for overseeing the onboard conduct of minors. Alcoholic beverages will not be served to guests under age 21. For family groups booking multiple staterooms, the minimum age for at least one person in each stateroom is 18 years of age, provided they are traveling with a parent, guardian or chaperone.

Q: What is the single supplement fee?

A: When one person travels alone in a stateroom, the cruise line assesses a single supplement fee added to the cruise fare. Unless otherwise indicated, there will be a 200% charge for single occupancy of the double occupancy suite or stateroom fare. Your F&WT Travel Consultant can discuss single fares with you.

Q: Is air available through Windstar?

A: Yes, an air/hotel package is available at an additional cost from Windstar. Flights only operate from LAX to Papeete, Tahiti and no deviations are permitted. Contact your Food & Wine Trails travel advisor if you would like a quote for this.

Q: Can I make independent air arrangements?

A: Yes. As a full-service travel agency, your F&WT Travel Consultant can assist you with purchasing independent air tickets.

Q: What about airport transfers?

A: If you have booked your air or hotel accommodations through Windstar Cruises, transfers are NOT included and have to be purchased separately. Services for Windstar cruise-only guests (individuals who do not purchase air transportation or cruise extensions from Windstar) begin with embarkation at the noted time in your cruise documents. Any transfers, meals, and dayroom accommodations required prior to this time are the responsibility of the traveler. Please make a note of this, as many international flights arrive several hours prior to the scheduled embarkation time.

Q: When will I receive my final documents?

A: Your documents are usually received approximately 60 days prior to departure. Travel documents, however, are only issued after final payment has been received.

Q: What is Windstar's baggage policy?

For more information, contact your Food & Wine Trails Travel Advisor at 800-367-5348.

A: Windstar will carry as baggage only your personal effects consisting of wearing apparel, toilet articles and similar items for your wearing, comfort or convenience during the Cruise and not belonging to or intended for use by any other person or for sale. Radioactive materials, controlled substances (other than lawfully obtained prescription drugs), firearms, ammunition, weapons, fireworks, aerial drones, clothing irons, and illicit or hazardous materials are strictly prohibited. Passengers are allowed to bring aboard two (2) bottles of wine or champagne (750ml) per cabin for their enjoyment onboard for a 7-day Cruise or three (3) bottles for an 8-day (or longer) Cruise. All additional outside alcohol (meaning wine, beer and/or hard alcohol) including alcohol purchased at ports of call along the Cruise route, will be kept by the ship's staff and delivered to the Passenger's cabin the last evening of the Cruise. For loading and unloading the ship and other means of transportation, all baggage must be tendered for carriage in securely constructed and locked suitcases or trunks. All baggage must be able to be safely stowed in your cabin on the ship. The only animals permitted to accompany you are recognized service dogs for passengers with disabilities; you are responsible for complying with governmental health, documentation and other requirements as to recognized service dogs.

Q: When can I board the ship?

A: Embarkation time is 1:00 p.m. All guests should be on board no later than 1 hour before departure. Passports are collected upon embarkation and held safely by the Purser's Office until the end of the cruise. You will be issued a receipt for your passport and a card key for access to your stateroom/suite and access on and off the ship.

Q: Is there a dress code?

A: The Dress Code - from 7 am - 6 pm guests are welcome to dress as they please with the exception of no swimwear in all public lounges and restaurants and no clothing with offensive language or graphics that distract from the comfort and well-being of others. The general shipboard style is elegant, but relaxed, including jeans and Bermuda or walking shorts.

In the evening - after 6 pm when dining in Amphora, Stella Bistro or Cuadro 44 by Anthony Sasso, the dress code is country club-type clothing. For men - nice slacks, polo shirts, button down shirts, shoes other than athletic shoes. Designer denim jeans without rips or holes or are multi-colored are also acceptable. Sport coats are optional. Ties are not needed. For women - nice pants, skirts, tops, casual dresses, sundresses, nice sandals or casual shoes and designer denim dress jeans not ripped or multi-colored or having holes. Blazers are optional.

Q: Does the ship have laundry facilities?

A: Laundry service is provided on board at a nominal charge. Dry cleaning is not available. Laundry Service Packages must be added by the first day of the cruise and will be priced by the total number of cruise days. Pricing is inclusive of applicable taxes.

Q: Can I smoke onboard?

A: Smoking or vaping is not permitted in any of the staterooms, suites, or public spaces, including all restaurants and corridors. Smoking and vaping is permitted on the outside decks in designated smoking areas only. Smoking cigars is permitted in a specific designated area on each yacht, however, only sold on board the Cigar Room of *Wind Surf*.

Q: Does the ship have medical services onboard?

A: A doctor and limited medical facilities are available on board. However, if you take special medications, please bring an adequate supply with you together with a copy of the prescription from your doctor; it may not be available on board. Medical services and all medicines (except acetaminophen, aspirin, and seasickness pills) dispensed by the ship's doctor will be charged to your onboard account. If you become ill during the voyage and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. Shoreside medical care and/or evacuation are not charged to your onboard account. You will be responsible for paying all of these charges.

If you will require a special medical apparatus or assistance on board or have any special medical, physical or other requirements, please contact our Vacation Planners Department at 1-855-483-4285. Due to limited medical facilities, we will not accept reservations for children under 8 years of age or women who are 24 or more weeks pregnant at the time their travel with Windstar concludes.

Q: Does Windstar have foreign currency exchange?

A: Yes, currency exchange is available at Reception, exchange fees are applicable.

Q: Should I tip onboard?

A: All gratuities are included in your cruise fare with the All In package.

Q: What is open seating?

A: You can dine wherever, whenever, and with whomever you choose during regular dining hours.

Q: What special diets are available on the ships?

A: Special Request Dietary Needs include: Alcohol Free, Celiac, Dairy Free, Diabetic – Diet Controlled, Diabetic – Insulin Controlled, Food Allergy, Gluten Free, Lactose Intolerant, Low Carbohydrate, Low Cholesterol, Low Protein, Low Sodium, Other Dietary, Sugar Free, Vegan, Vegetarian, Wheat Free Diet. Unfortunately Windstar is unable to accommodate Kosher or Halal meals.

When you embark the ship please feel free to ask to speak with the Executive Chef about your specific request.

Q: What is the ship's alcohol policy?

A: Passengers are allowed to bring aboard two (2) bottles of wine or champagne (750ml) per cabin for their enjoyment on board for a 7-day Cruise or three (3) bottles for an 8-day (or longer) Cruise. Passengers may consume these permitted outside beverages in public areas on the ship, but a small corkage fee (approximately US\$15 + 18% gratuity) will be applied to the Passenger's onboard account. All additional outside alcohol (meaning wine, beer and/or hard alcohol) including alcohol purchased at ports of call along the Cruise route, will be kept by the ship's staff and delivered to the Passenger's cabin the last evening of the Cruise.

Q: Is wireless Internet connectivity (WiFi) available on the ship?

A: As with all ship communications, the internet service is operated through satellites. While you are most likely used to a fast internet connection at home, in hotels or other local Wi-Fi spots, internet at sea can be slow, and at times, disruptive. The only option available is satellite connection, which is costly and limits the amount of data used. The connection is also influenced by weather, the movement of the ship, and in the case of our sailing ships, blockage from our sails passing in front of the satellite dish.

It is not recommended for downloading movies or large files due to system speed. In some areas the service can be interrupted by weather or the ship's position. We recommend that guests use the service only for emails or small files.

If you are utilizing a mobile device that accesses the internet via a cellular carrier's network (4G, for example) instead of the ship's wireless access, roaming charges will apply via your cell carrier. Any costs associated will be billed directly through your cell phone provider, not through the ship. Please check with your cell phone carrier before your trip.

Q: How do I pre-book shore excursions online?

A: Shore Excursions can be reviewed online and booked through the Guest Portal once your booking has been confirmed by Windstar.

Q: What voltage outlets are available onboard the ships?

A: Voltage is standard 110/220 on all Windstar ships. Special converters are needed using the Europlug (two round pins) standard. Guests will need to bring their own travel adaptors as they are not available on board. For your convenience, there is a hair dryer in each stateroom or suite. There are only 110v US plugs on *Wind Spirit*.

Q: What are the disembarkation procedures?

A: You will be advised of current requirements and be given complete instructions on disembarkation procedures during your cruise.