***UPDATE ***

March 27, 2020

As our valued clients, your safety and well-being continue to be our #1 priority. Food & Wine Trails is working hard with our suppliers and winery partners for alternative options for those affected by cancelled or rescheduled cruises.

Each situation is unique and every customer is important to us. Please allow us time to sort through the options. We are contacting each of our guests affected by the recent changes.

Thank you for your patience and understanding during these unprecedented times.

Sincerely,
The Food & Wine Trails Team

March 11, 2020

Dear Valued Food & Wine Trails Guest,

We understand many of you have concerns regarding the Coronavirus outbreak. Please be assured that Food & Wine Trails and the entire travel industry is taking this issue very seriously and proactively working to ensure your safety and we want you to know Food & Wine Trails is here to keep you updated on the current safety measures being taken. We are in touch with our cruise partners and tour operators on a daily basis. We are also monitoring the situation through the Department of State, CDC and WHO.

At this time none of our wine-hosted trips are being cancelled. Should we or the cruise line determine the need to cancel a specific itinerary you will be immediately notified. Refunds and/or future cruise credits are at the discretion of each individual cruise line. If you CHOOSE to cancel the trip based on your concerns, we encourage you to contact your travel insurance provider to see what may or may not be refunded before making your final decision.

When traveling abroad it is best practice to enroll in the U.S. State Department's free Smart Traveler Enrollment Program (STEP) which provides important information from the Embassy about safety conditions in the destination country while also helping the U.S. Embassy to contact citizens in an emergency.

Although much has been in the news lately with regard to two particular ships, in reality there are hundreds of cruise ships traveling now around the world and without incident. The current estimated amount of travelers on these ships are 500,000 worldwide. While the decision to travel by any means

during the Coronavirus epidemic is a very personal one, our cruise line partners tell us that they intend to operate cruises as scheduled.

The situation is very fluid and may change at a moment's notice. However unprecedented precautions have been implemented by the cruise lines regarding the Coronavirus crisis including screening for anyone (guests or crew members) who have traveled from, visited or transited impacted countries. Additional cleaning, disinfection and rigorous sanitizations are also taking place aboard cruise ships.

The most effective way to prevent illness is to take extra care to practice basic health habits while traveling:

- Washing your hands frequently for at least 20 seconds
- Taking advantage of hand sanitizer wherever it's available
- Covering your nose and mouth when coughing or sneezing using a tissue or your bent elbow. And always dispose of the used tissue and wash your hands afterwards
- Avoiding touching your eyes, nose and mouth with your hands
- Avoiding close contact with sick people

For frequently asked questions and information regarding the Coronavirus, please visit the following websites:
- World Health Organization (WHO)
- WHO Travel Advice
- United States Centers for Disease Control and Prevention (U.S. CDC)
- European Centre for Disease Prevention and Control (ECDC)
- CLIA Coronavirus FAQs

Food & Wine Trails is prepared to help you and your travelers through unexpected disruptions, crises situations and other emergencies using all means at our disposal. As the crisis is still evolving, and while we all hope it will be contained and resolved quickly, we do not know when that will happen but will do our best to keep you updated. As always, the entire Food & Wine Trails team is here for any questions and to help in any way we can. **Please call 800-367-5348 to speak to our team.**

Warm Regards,
Food & Wine Trails

FOOD
&WINE
TRAILS
EPICUREAN TOURS